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5 years' experience in advising customers and sales for prestigious fashion establishments

Career objective: To become a sales consultant in the fashion sector

## **Summary of qualifications**

Very good customer contact skills

Recognized selling skills

Good communication skills

Good teamwork skills

Organization and thoroughness

# **Professional experience**

#### 2016 - 2022 Demonstrator for WWW brand

Company XXX - Gatineau, Quebec - increase in sales of 8% since 2003

- Greeted and advise customers
- Informed them of all the particularities of the WWW brand
- Managed and organized the stand
- In charge of monthly orders
- Received and put away merchandise
- Prepared and put forward the point of sale during demonstrations
- Established the quarterly sales forecast, jointly with the purchasing office

# 2015 - 2016 Sales consultant

Company YYY - Gatineau, Quebec

- Greeted customers
- Provided customers with information
- Contributed to reaching the store's sales objectives
- Participated in the promotions and contests organized by the store
- Promoted protection plans and extended warranties
- Prepared orders, processed them and arranged for delivery
- Maintained a high level of product knowledge



### 2012 - 2015 Sales advisor

Company HHH - Gatineau, Quebec

- Assisted and satisfied customers, by guiding them toward products that matched their requests
- Managed and optimized the departments
- Highlighted the products of the new line via a clear offer

# **Education and development**

**2015** "In-store sales" Internal professional training of 7 days – Company AAA

**2011** Diploma of secondary studies XXX School, Quebec

#### Social commitment

Member of the YYY music festival organizing committee for the past two years